

(New bearings mailed 12/2)
JP

Copy to:
Bill ✓
Vicki ✓
Fred
John

26 Nov 94

James S. Miller

4388 SE 122 #20

Portland OR 97236

To Whom it
may concern:

First; I got this address
from a sticker on a new
hand truck so I hope I'm
talking to the right
people!

For the past 6 years
I've been in possession of
one of your hand trucks.
I purchased it at a yard sale.

I drive a stepvan delivering the Oregonian newspaper. I use my handtruck to move about 4,000 Sunday papers every weekend. I've been doing this for six years. ~~q~~

My handtruck has been used + severly abused!

During warm weather I drive with the doors to my stepvan open. From time to time my handtruck managed to "slip" out of the van while going down the road. The usual speeds were 30-40 mph. Once it flew out the door at 50 mph!

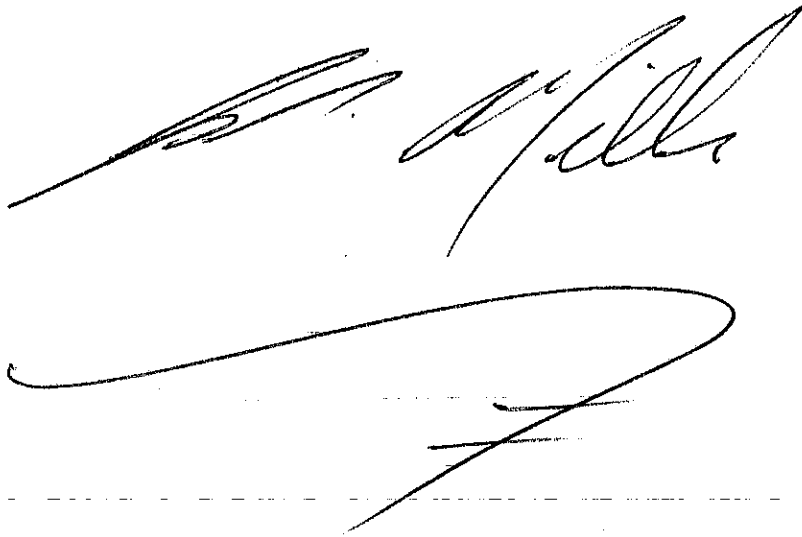
Now; I would like
to tell you that you have
built one "Hell-of-A" Hand truck.

I mean I'm really impressed
with the durability of its
construction. Except for some
chipped paint it's in great shape.

I'm writing to you
because the wheel bearings
are worn out & I
have no idea where to
get parts for this here
in Portland. I was
hopeful that you would know.
If not perhaps you could
give me a price quote & I'll
buy them from you directly.

Any way ,

Thank You for taking
the time to read my
letter. I'll look forward
to hearing from you.

A handwritten signature in cursive script, appearing to read "B. J. Miller". The signature is written in dark ink on a white background. Below the signature is a large, sweeping flourish that extends across the width of the page.